

Missing An ID Card?

✓ I am a The Local Choice employee, retiree group member or Extended Coverage participant.

If you are missing your ID card and need additional cards, follow these steps to request a new ID card from Kaiser Permanente or from one or more administrators of the statewide plans (Anthem, Delta Dental, Medco or ValueOptions):

- **Step 1.** Call the appropriate carrier or plan administrator (Anthem, Delta Dental, Medco or ValueOptions) to request an ID card. Check to be sure that your mailing address is correct on their system.
- **Step 2.** *If your mailing address is correct:* The carrier or administrator will generate a new ID card and mail it to you, usually within seven to 10 days.
- **Step 3.** *If your mailing address is incorrect:* Give the carrier or administrator your new mailing address. They will generate a new ID card and mail it to you, usually within seven to 10 days. **Important:** *For the statewide plans, be sure to contact both Anthem Blue Cross and Blue Shied and your local employer to be sure that your address is updated on The Local Choice's system.* This will ensure that you receive future communications.

[Carrier Contacts](#)
[Kaiser Permanente](#)